

## Winter External Checklist

- Please do a visual check of the external water pipes; it is important to consider the insulation of these pipes, and if you notice any cracks or problems, you should contact your landlord or property manager and arrange for the insulation to be checked. This insulation is important because it can prevent the pipes from freezing and then bursting.
- Make sure that you are aware of the location of both the external and internal stopcock so that in case of an emergency you can shut off the flow of water quickly, which will limit any damage. You should check that both of these taps turn off and have not seized up.
- Check the drains and gutters servicing the property are working correctly, all brackets are secure and there are no leaks. Drains and outlets should be free from leaves and other debris. You should also check that the drains and pipes are not overflowing down the side of the building, as this can result in an internal damp problem.
- Report any loose or missing roof tiles and any leaks in the property to your landlord or Property Manager as soon as possible so they can be inspected before they become worse.
- If your rented property has a garden, it is a good idea to check for any loose or damaged fencing panels and alert your landlord or agent so they can be investigated before strong winds cause any damage.
- While checking the fencing around the property, it is also a good idea to have a look at any nearby trees and see if there are any dead branches that could fall in a storm and potentially cause a lot of damage; report anything that you think looks unsafe.
- Before the evenings start to get darker, it is a good idea to check that any exterior lighting is functioning and to get replacement bulbs, which can be left close by just in case you need them. If a bulb were to go, it would be better to be prepared with a spare nearby, otherwise it could become dangerous.
- Consider purchasing a bag of grit that you can use to cover the path and avoid any accidents if snow or frost were to freeze the path.



### **24/7 Emergency Action Helplines:**

We are open until 7pm weekdays and we offer 24/7 Emergency Action Helplines for existing Tenants & Landlords. For contact numbers see your [My Account](#)